

WARRANTY REQUEST

! To assign your warranty claim correctly, it's absolutely necessary, to fill out the application form completely.

Ref. Nr. Date

customer address

Customer-ID		Invoice / DN-Nr.	Applicant / Contact Person	
Manufacturer		Item-Name	Item-Number	Quantity
Vehicle Manufacturer & Type		Vehicle Key Number	VIN	
Motor-Type	Motor-Code	Capacity	PS/HP/kW ☐ Gasoline ☐ Diesel ☐ Gear Shift ☐ Automatic	
Date of Registration	Installation-Date	at Mileage/km	Remova-Date	at Mileage/km
Reason of Complaint / Exact Description				

Error occurs ☐ in warm state ☐ in cold state ☐ in humid conditions ☐ others

☐ Receipts for installation and removal cost (additional cost) in the amount of €
+ VAT is/are attached to the original.

Completeness and accuracy of the information approved:

Belated occupies for additional cost won't be considered.

Date Signature

If the request is approved, we'd like:

☐ credit ☐ free replacement

If the request is disapproved, we'd like:

☐ component back to customer ☐ scrap component

Please enclose the request
your return shipment.

✉ warranty@augustin-group.de

Fundamentals of warranty requests are the terms of conditions of Augustin Group GmbH & Co. KG.

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